

www.suttonhousingpartnership.org.uk

Our Commitment to Equality and Diversity





images courtesy of www.sxc.hu and/or www.morguefile.com

Sutton Housing Partnership is an Arms Length Management Organisation that has been set up to manage Council housing, working in partnership with the Council.

All issues detailed in this leaflet apply to Sutton Housing Partnership.

Equality and Diversity

Sutton Housing Partnership recognise that certain groups in society have been and/or continue to be disadvantaged resulting in a lack of access to services and jobs.

We positively aim to support the growing diversity of the community we serve and the people we employ.

We are committed to providing services to our many different communities, and aim to do this by employing a workforce that reflects the range and diversity of the community.

When providing housing services and employing staff, Sutton Housing Partnership will ensure that they treat people according to their needs.

We will not treat you less favourably because of your race, gender, ethnicity, religion, age, disability or marital status.

We will ask customers and people applying for employment for information to help us monitor our progress and improvements with equalities and diversity. This information will be recorded on a separate sheet and kept confidential within Sutton Housing Partnership.

We will monitor diversity information and take action to put right any imbalances in our policies or practices.

Service Delivery

We will review our services to make sure they meet the diverse needs of individuals within the community. We will consult with our customers to ensure we understand their service needs.

We will monitor and analyse services to ensure they are relevant and free from discrimination.

We will listen to people's views and encourage participation within the community.

We are committed to working in partnership with diverse groups of the community. We will work together with them to provide an environment free from harassment, discrimination and with respect for different cultures and lifestyles.

Employment

Sutton Housing Partnership undertakes to advertise job vacancies appropriately and to encourage applications from a wide and diverse range of people from the community.

We will regularly review and monitor our Recruitment and Selection process to ensure that all applicants for employment are treated fairly and in accordance with our aims and principles to encourage diversity.

Sutton Housing Partnership values its employees. All employees are contractually required to ensure that their personal conduct within the organisation shows appropriate understanding and respect for equality and diversity issues.

Staff are expected and encouraged to develop awareness of diversity and line managers have a responsibility to ensure suitable guidance and training is provided.

Board of Management

In the board structure and operation of housing management we will be mindful of our commitment to equality and diversity.

Partners

All of our working partners and contractors must have either:

- ⊙ An equality and diversity procedure and approach to practice which is comparable with that of Sutton Housing Partnership
- ⊙ Or must formally agree and contract to uphold the values and procedures for equality and diversity of this organisation

Resident Representatives

Sutton Housing Partnership is committed to tenant consultation and participation. Staff and members consult and encourage participation from all tenants regardless of race, gender, ethnicity, religion, age, disability or marital status.

Who should I contact for more information?

If you have any queries, please contact Customer Services between 8am and 5pm, Monday to Friday on:

**Freephone
0800 195 5552**

You can also visit our offices at:
**Sutton Housing Partnership
Sutton Gate
1 Carshalton Road
Sutton SMI 4LE**

Office opening hours:

Mon-Fri, 9am-5pm

Our reception opens at:

8.45am for visitors

**Staff will be available to take
your enquiries from 9am.**

or email:

customerservices@suttonhousingpartnership.org.uk

or visit our web site:

www.suttonhousingpartnership.org.uk

This is Sutton Housing Partnership's leaflet, **Our Commitment to Equality and Diversity**. If you need a translation of this leaflet please tick the box for the language required and complete the form below or call 0800 195 5552.

Kjo është fletushka e Partneritetit të Sutton-it për Banim, Përkushtimi ynë për Barazi e Llojlojshmëri. Nëse ju nevojitet përkthimi i kësaj fletushke, ju lusim shenoni katorrin e gjuhës së kërkuar dhe kompletini formën e mëposhtme apo telefononi në 0800 195 5552.

Albanian

هذا كتيب شراكة ستون عن التزامنا بالمساواة والتشكّل. إذا احتجت ترجمة لهذا الكتيب فالرجاء وضع علامة بصندوق اللغة التي تريدها وأكمل النموذج أدناه أو اتصل برقم: 0800 195 5552.

Arabic

এটি হচ্ছে সUTTON হাউজিং পার্টনারশিপের লিফলেট, আউয়ার কমিটমেন্ট টু ইকুয়ালিটি এন্ড ডাইভারসিটি। আপনি যদি এ লিফলেটের একটি অনুবাদ চান, তাহলে অনুগ্রহ করে আপনার পর্যালোচনীয় ভাষার পাশে টিক চিহ্ন দিন এবং নীচের ফর্মটি পূরণ করুন অথবা 0800 195 5552 নাম্বারে ফোন করুন।

Bengali

這是一份 Sutton 住房協會的宣傳冊《我們的平等和多元化承諾》。如果您需要該宣傳冊的譯本，請在所需的語言方框中打勾，填寫下列表格，您也可致電 0800 195 5552。

Chinese

આ સટન હાઉસિંગ પાર્ટનરશીપની પત્રિકા, અવર કમિટમેન્ટ ટુ ઇક્વૉલીટી એન્ડ ડાઇવર્સિટી છે. જો તમને આ પત્રિકાના ભાષાંતરની જરૂર હોય, તે કૃપા કરીને તમારી પસંદગીની ભાષાના ખાનામાં ટીક કરી, નીચે આપેલું ફોર્મ ભરી અથવા તો 0800 195 5552 પર ફોન કરો.

Gujarati

यह सटन हाऊजिंग पार्टनरशिप का पत्रा है - समानता और विभिन्नताओं के प्रति हमारी वचन-बद्धता। यदि आपको इस पत्रे का अनुवाद चाहिए, तो आपको जिस भाषा में अनुवाद चाहिए उसी के खाने में सही का निशान लगाकर नीचे दिया फार्म भरें, या नंबर 0800 195 5552 पर फोन करें।

Hindi

یہ سٹن ہاؤسنگ پارٹنرشپ والوں کا ہمارا برابری اور تنوع کا پابند ہونا کے موضوع پر ایک دستی مراسلہ ہے۔ اگر آپ کو اس دستی مراسلے کا ترجمہ چاہیے تو اپنی مطلوبہ زبان کے خانے میں نشان لگائیں اور نیچے دیا ہوا فارم بھریں یا پھر ہمیں کال کریں 0800 195 5552.

Urdu

Many publications can be downloaded directly from our website: www.suttonhousingpartnership.org.uk. Click on the 'accessibility' button to visit our website designed for those with a visual impairment. Otherwise if you need any of the information in this document in large print, braille or audiotape please tick the box and complete the form.

Name
Address
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Please return to:
Sutton Housing Partnership Limited
Sutton Gate
1 Carshalton Road
Sutton
Surrey SM1 4LE

