

# AGENDA

3<sup>rd</sup> March 2010

7:00 pm Third Floor Board Room, Sutton Gate



## BOARD OF MANAGEMENT SUTTON HOUSING PARTNERSHIP

1. Apologies for absence
2. Minutes of last meeting and matters arising

### Strategic items

3. Delivery Plan 2010/2011 B. Crossan
4. Governance Update Report A. Taylor

### Operational items

5. Aids and Adaptations Service Review Terms of Reference S. Tutton
6. Staff Satisfaction Survey A. Armstrong

### Information items

7. Monthly Performance Tracker EMT
8. VFM & Financial Monitoring B. Crossan
9. Customer Involvement Activities
10. Quarterly Compliments for SHP staff
11. Compact Review Group minutes
12. SFTRA Executive Meeting Minutes
13. SLA Meeting minutes
14. Repairs Investment Group Minutes
15. Service Improvement Group Minutes
16. Housing Advisory Group

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### Confidential Items

17. Appointment of Chief Executive (TABLED) J. Cambra

## **Reminder – Declaration of Interests**

Members should consider the following interests and whether they have any they should declare.

### **Personal Interests:**

Where it can reasonably be thought that a matter will affect the well being of yourself, a friend or a relative or an organisation/ body with which you are involved, to a greater extent than other people.

In this case you should declare the interest and state the nature of it.

### **Personal and Prejudicial Interests:**

Where a personal interest is thought to be so significant that a member of the public, with knowledge of the facts, would consider it likely to prejudice the member's judgement of the public interest.

In this case you should declare the interest, state the nature of it and leave the meeting room.

Further information can be found in the Sutton Housing Partnership's Code of Conduct and Protocol. If you are in any doubt as to whether you have an interest you should seek advice before the Board meeting from either the Chair or Governance and Communication Manager. If, during the course of the Board meeting, you consider you may have an interest you should always declare it.

### **Reminder - Core Principles of Good Governance**

1. Focus on the organisation's purpose and on outcomes for citizens and service users.
2. Perform effectively in clearly defined functions and roles.
3. Promote values for the whole organisation and demonstrate the values of good governance through behaviour.
4. Take informed, transparent decisions and manage risk.
5. Develop the capacity and capability of the governing body to be effective.
6. Engage stakeholders and make accountability real.