

Sutton Housing Partnership Limited

First Aid and dealing with Emergency Situations Policy

Company Registration Number: 05589014

OUR VISION

“By listening to and involving our residents and others, Sutton Housing Partnership will create and maintain **neighbourhoods where people feel at home**”



First Aid and dealing with Emergency Situations Policy

Policy statement	Sutton Housing Partnership aims to provide a safe environment in which service users can maintain their independence whilst maximising their well-being. To protect both service users and staff; staff are not equipped to provide medical care or paramedic services.
Objectives	The objective of the policy is to ensure that Sutton Housing Partnership adopts a consistent, fair and transparent approach in the way it deals with first aid and dealing with emergency situations of sheltered housing residents living within council properties or people attending events organised by Sutton Housing Partnership.
Scope	<p>This document explains how Sutton Housing Partnership will manage emergency situations within Sheltered housing Schemes.</p> <p>Sheltered Housing Officers are trained and equipped to provide Basic Emergency First Aid only.</p> <p>Sutton Housing Partnership staff are not equipped to provide any 'Medical Care or 'Paramedic Services' therefore, emergency services will always be contacted in circumstances where these services are required.</p>
Definitions	Sutton Housing Partnership has defined first aid and dealing with emergency situations, as the giving of basic emergency first aid and sheltered housing officers being reactive to possible emergency situations that may arise during their working day.
What Support can staff provide in the event of an emergency ?	<p>Sutton Housing Partnership supports staff to provide Basic First Aid in the event of an emergency in limited circumstances some examples of these are:</p> <ul style="list-style-type: none"> • Service users having an injury such as a cut/bleeding possibly resulting from fall/injury within either their private dwelling or within a communal area. • Life threatening injury, such as respiratory or cardiac arrest. <p>Due to staff not being trained or equipped to provide medical care other than basic emergency first aid, the emergency services will be contacted in the majority of cases where there is a serious risk to the well being of the casualty.</p>

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	<p>Where an individual suffers a fall, staff are not trained to lift the casualty; in such circumstances the emergency services will be requested to 'lift' the casualty.</p> <p>All incidences of administering first aid in an emergency will always be recorded along with details of the action taken within scheme diary.</p> <p>An accident/incident form will also be completed and forwarded to the appropriate line manager.</p>
Equality and Diversity	<p>This policy and associated procedures will apply to all.</p> <p>SHP is committed to promoting equality of opportunity and to eliminating unlawful discrimination on the grounds of race, age, disability, gender, sexual orientation, religion, belief, class, financial status and any other difference that can lead to discrimination or unfair treatment.</p>
Related Documents	<p>The following documents are available to support this Policy:</p> <ul style="list-style-type: none">• Advanced Directive (Living Wills) Policy• Manual Handling Policy